

## MediSeal service- and assembly conditions

### 1.) Validity

These service- and assembly conditions apply to all technical services by MediSeal GmbH. As long as no special arrangement is existing, the current MediSeal "Terms and conditions of sale" are valid.

### 2.) Work scope

The work scope of our service employees extends to equipment that was delivered by MediSeal GmbH only.

### 3.) Working time

With reservation to compulsive provisions at the service site, working hours are determined in the annex.

3.1 Currently, the standard weekly working time of our service employees is 40 hours, to be performed 8 hours daily Monday through Friday.

3.2 Normal daily working hours are performed in the time frame between 7 a.m. and 7 p.m.

3.3 Working hours exceeding the weekly or daily working time shall be deemed to be overtime. As a rule, overtime should not exceed the normal working time by more than 10 hours a week. Overtime are working hours exceeding 8 hours per day between 7 a.m. and 7 p.m.

3.4 Night-work during working days are the working hours between 7 p.m. and 7 a.m.

3.5 Sunday work is the work on Sundays or days of rest that are usual on the service site. Holiday work is the work on holidays that are official holidays on the service site.

3.6 Travel time is the exact time that our service employees need to travel to the customer and back.

3.7 Waiting time is every period of time during which our service employees are at the disposal of the customer on the customer's site, however are prevented for neither the customer's nor our fault from acting in the customer's interest.

### 4.) Charge rates

Apart of special agreements for services such as formal training courses, for retrofit and upgrades, the services are generally invoiced according to the expenditure of time.

4.1 Hourly rate for travel and waiting time service engineers EUR 85,-

4.2 Hourly rate for service engineers EUR 90,-

4.3 Hourly rate for travel and waiting time electronic control specialists EUR 95,-

4.3 Hourly rate for electronic control specialists EUR 120,-

These rates also apply for work carried out within the facilities of MediSeal GmbH.

Extra charge is invoiced to the above mentioned hourly rates for:

4.4 Overtime for exceeding 8 hours/day with 25 %

4.5 Night work from 7 p.m. to 7 a.m. with 50 %

4.6 Saturday work with 75 %

4.7 Sunday and holiday work with 100 %

### 5.) Travel expenses, accommodation allowances

These and all other additional costs that may arise are charged as follows by indicating the individual items:

5.1 For travels on train with the Deutsche Bahn (economy class) or airplane travels (economy class) -outside of Europe (Business class)- travel costs.

5.2 Travel expenses by using a car are charged with 0,90 EUR for each kilometre from MediSeal GmbH to the customer's site and back.

5.3 Transportation and travel cost that arise due to interruptions and are beyond our responsibility are to be borne by the customer.

5.4 Accommodation allowances will be invoiced with 31,- €/day in Germany and with 65,-€/day abroad. Accommodation fees will be charged also for the duration of an inability of work caused for instance by an accident or any disease.

5.5 Overhead administration costs (for each assignment + service employee) will be invoiced with 121,- EUR in Germany; with 180,- EUR in Europe and with 245,- EUR for overseas.

### 6.) Proof of work

Every service employee uses service reports / time report to indicate the working time, travel time, waiting time and processing time. The customer gets the original and signed service report and the copy will be handed over to the service engineer.

The customer shall be obliged to control our service employees' work and to inform the service employee about any complaints prior to the termination of the service visit.

In the event that in the view of the customer, the work or handover of the system was not carried out to the customer's satisfaction, the customer must make a written note on the service report / time report.

### 7.) Terms of payment

Terms of payment if not different agreed: 14 days upon receipt of invoice, net.

All our prices are indicated net, without VAT.